



18th Annual & 1st Virtual GLN Conference

October 12 - October 14, 2020

GLN would like to thank our members for participating in this unique event. From the comfort of office and/or home, this Conference took place at the GLN Virtual Conference Venue covering 8 floors each having 20 tables, 2 Hang-outs and a Help Desk.

During the course of 3 days, Members from 53 Countries held 2,898 meetings that were each pre-scheduled and arranged at a specific location (Floor + Table). Members were able to select time-slots suiting their availability based on their own local time-zones. Over 99% of meeting communications were rated Excellent and the integrated alternatives of WhatsApp Video and Skype were hardly used! SMS Texting was fully integrated into the meeting scheduler allowing for pre-alerts in advance of meetings and "nudging" in the event of delayed and no-shows!

What Attendees are saying:

The Virtual Venue:

- Very easy to maneuver around the website and great to have the hang out areas either side
- Venue tools were smart / Easy to immediately send documents, profiles, exchange emails, contacts, as the meetings were going on / The floors and tables were easy to find / The chat was an excellent tool as could invite participants if they are late for the meetings / The timer tool was perfect in keeping check the time for all meetings with different colors
- Exceeded our expectations!
- Easy for non IT guy like me, to move around on the floors and meeting tables.

Quality of Virtual Meetings:

- Super easy and user-friendly software. Did not take long for me to understand how to use it for virtual meetings.
- Would still prefer to meet face to face, personally, but this virtual meeting is still helpful.
- Meetings were great quality and hassle free.
- Outstanding

The Conference Experience:

- The GLN First virtual conference was great, got the chance to meet old friend to catch up, as well as the agent that I did meet before.
- It was very good and organized .
- Loved it.
- All the conference organization, helpdesk and platform was worked out and built up on a very professional way. After some small initial issues (microphone problem) all was running smooth and in high quality.
- I thought it was a great experience first time round and you have all done very well with the setup etc. Technically it was good.
- It was a very positive 2 days. This was our first conference with GLN and all of the members were wonderful! We felt it went very well!
- Very well organized and matching each location time zones / Easy to navigate from one meeting to another / High-tech platform with all user friendly tools / Participants were more focused to the meetings / Many countries were represented / Time allocated for each meeting was more than enough
- Even it was the first GLN Online Conference it was much better structured with an easy overview and handling comparing to our earlier experienced ones. We consider it a successful one 😊